

PUBLIC TRUSTEE'S OFFICE (PTO)

Accessing PTO's E-Services

<https://eservices.mlaw.gov.sg/pto>

Last updated on 27 Dec 2021

To access PTO's e-services via our website (<https://pto.mlaw.gov.sg>), click on the **E-SERVICES** tab.



A Singapore Government Agency Website [How to identify](#) ▾

MINISTRY OF LAW SINGAPORE

ABOUT US ▾ DECEASED CPF / ESTATE MONIES ▾ MOTOR ACCIDENTS ▾ **E-SERVICES** ↗ RESOURCES ▾ NEWS ↗

On 3rd April, the Multi-Ministry Taskforce announced an elevated set of safe distancing measures, as a circuit breaker to pre-empt the spread of COVID-19. MinLaw's services will remain accessible with digital and call services as the primary modes of work and service delivery. Please use our [e-services](#) ↗ to reach us. For more information, please refer [here](#) ↗. If you and/or accompanying person(s) have a pre-arranged appointment, you can reschedule by calling 1800 2255529. If you need assistance, please call us at 1800 2255 529 or submit an [enquiry form](#) ↗. Our case officers will be in touch with you.

Please note that with effect from 7 April 2020, MinLaw Customer Service Centre will no longer accept cash payments. Cash payments can only be made at Singpost Counters islandwide. Payments via NETS can be made at SAM Kiosks, SAM online or SAM Mobile application.

Public Trustee

Administration of deceased CPF / estate monies and compensation in motor accidents

Alternatively, if you are at the Ministry of Law's webpage, mouse-over to the **E-SERVICES** tab and click on **Public Trustees Office**.

A Singapore Government Agency Website [How to identify](#)

MINISTRY OF LAW SINGAPORE

ABOUT US ▾ NEWS ▾ LAW PRACTICES/LAWYERS ▾ BAR ADMIS 1 → E-SERVICES ▾ JOIN US ▾

From 2 Jun 2020, the Ministry of Law Services Centre will operate from Mondays to Fridays, 8.30 -5pm (Last In line with the current safe distancing measures, we will limit the number of visitors to our Services Centre, even as all our digital and call services as the primary modes of working. As we will be working on reduced staff strength, longer waiting times of the public are therefore encouraged to use our [e-services](#) to reach us or call 2 → If you and/or accompanying persons are unwell with flu-like symptoms, please refrain from visiting the Ministry of Law. For a list of legal support resources available during this period, click [here](#). If you are a law practice, please refer to this [advisory](#) to see how these measures affect you.

Insolvency Office ↗
Public Trustees Office ↗
Registry Of Moneylenders ↗
Registry Of Pawnbrokers ↗
Legal Services Regulatory Authority ↗
Exemptions ↗
Community Mediation Centre ↗
Legal Aid Bureau ↗
Anti-Money Laundering / Countering The Fin

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The Public Trustee's Office E-Services page will be displayed.

A Singapore Government Agency Website

MINISTRY OF LAW Public Trustee's Office SINGAPORE

Public Trustee's Office

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Public Trustee's Office E-Services

Public Trustee Motor Accident General ALL

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Deceased's Un-nominated Central Provident Fund ("CPF") Monies / Baby Bonus / Edusave / Post Secondary Education Account ("PSEA")
Estimated time to complete: 30 minutes.
- 
Deceased's Assets other than Un-nominated Monies / Baby Bonus / Edusave / PSEA
Estimated time to complete: 30 minutes.
- 
Maintenance and Allowance for Minor
Estimated time to complete: 10-15 minutes.
- 
Statement of Account for Cases Held-in-Trust
Estimated time to complete: 5 minutes.
- 
Intestacy Calculator
Estimated time to complete: 3 minutes.
- 
Submit Requested Information, Supporting Documents and Forms
Estimated time to complete: 5 minutes.
- 
Submit Supporting Documents
Estimated time to complete: 10 minutes.
- 
Submission of Bank Account / PayNow Details
Estimated time to complete: 5-10 minutes.